



MILFORD WATER COMPANY

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Milford Water Company Has Levels of (TTHM's) Total Trihalomethanes Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is *not an emergency*, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants and perform 100's of tests each year. Testing results we received on December 1, 2008 show that our system exceeds the standard, or maximum contaminant level (MCL), for (TTHM's) Total Trihalomethanes for 2008. The standard for TTHM's is 80 ug/L. The average level of TTHM's over the last year was 81 ug/L.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, consult your doctor.

What does this mean?

This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing (TTHM's) trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

What happened? What is being done?

TTHM's are a byproduct of chlorine disinfection which are formed when free chlorine combines with organic matter commonly found in surface water supplies. The level of TTHM's formed can vary and depends of a number of factors including amount of chlorine used, amount of organic plant material in water sources, temperature and seasons. In an effort to reduce the TTHM levels, the Milford Water Company is evaluating the problem, performing additional tests within our treatment facilities, and reducing our chlorine feed rates. We are also investigating if the exceedance is directly related to one source or a blending of sources. We anticipate our efforts will result in reduced TTHM levels within the next sample period, January-March 2009 and will keep you informed.

We are in contact with the Massachusetts Department of Environmental Protection (MassDEP) who will also evaluate the effectiveness of the steps taken to see if any further action is required.

For more information please contact Robert E. Klein, Operations Manager, at 508-473-5110 or Milford Water Company, 66 Dilla Street, Milford, MA 01757.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Milford Water Company
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